

## IMEI number of mobile telephones

### What is an IMEI number?

"International Mobile Equipment Identity" is a 15-digit serial number, for portable radio equipment, similarly as the chassis number of a car, with a device can be identified clearly. You can find out the IMEI number by type in the combination of keys \*#06#

### How should you proceed if you loss your mobile telephone?

Place an announcement at the police!

In the case of a theft the mobile telephone should be announced as stolen.

Also the 15unit IMEI number (international mobile equipment identification) should be communicated to the law guardians.

On the basis of this number the mobile telephone can by identified easily.

The IMEI number can be determined by the combination of keys \*#06# at each mobile telephone and should right after the purchase registered in your

**Find-Back** account.

You can find the IMEI code also on the identification plate under the mobil telephone battery and at the cardboard of the mobile telephone packing.

### Block your mobil telephone card immediately after loosing!

An immediate call during customer service of the offerer must be therefore the first measure.

There the SIM card can be closed and a new SIM card can be ordered.

Because it can come to difficulties with the Provider, if unauthorized person use your mobile telephone.

The possibly resulting discussion and connecting costs must be paid by the customer.

Therefore the SIM card which was misplaced should become closed immediately, even if it costs a few CHF/EURO/USD.

In order to close the SIM card, you need apart from your call number also the PUK number or the customer password agreed upon with conclusion of a contract.

In exceptional cases the SIM card can be closed without PUK or password.

Then however mostly the forwarding of an identity card copy is necessary.

**Find-Back** offers you the advantages to have all the information on a central place for a blockage of your mobile telephone!